

**Vision.** *The change we aspire for.*

A fair, safe and inclusive community.

**Purpose.** *The why we exist.*

To increase access to legal support, promote fairness and advocate for social justice.

**Role.** *The work we do.*

**We support** people facing the greatest need in our community understand their legal rights and access the support and services they need.

**We advocate** for people to achieve fair and just outcomes, for better laws and systems that promote fairness and progress social justice.

**We collaborate** with community and sector partners at the right time and place to help people overcome complex problems and to improve their lives.

**Impact.** *The areas we will focus on.***Safe justice**

Promoting safety and freedom from gender-based violence, and advocating for people harmed by discrimination and criminalisation.

**Housing justice**

Standing up for the right to safe, secure, and affordable housing through supporting people experiencing homelessness and housing insecurity.

**Economic justice**

Pursuing the right of all in our community to enjoy economic security, a fair level of income support and a life free of unjust debt.

**Shaping our future.** *The strategy for the next 5 years.***1. Secure  
the future**

**1.1 Evolve how we operate.** Invest in capabilities and structure that will identify and secure funding.

**1.2 Prioritise partners.** Focus on partnerships that create the most value.

**1.3. Workforce security.** Embed policy and practice that retains, develops and supports staff.

**2. Demonstrate  
our value**

**2.1 Adapt to our community.** Build mechanisms that help us to better engage so we can adapt and respond in our work.

**2.2 Build the evidence.** Develop our outcomes framework. Create the evidence to inform our leadership and investment.

**2.3 Tell our story.** Share our outcomes to reach, connect to and positively influence funders, partners and supporters.

**3. Thrive  
as an organisation**

**3.1 Scale the service.** Leverage strengths to inform partnerships, programs and services that build scale and attract funding.

**3.2. Embed lived experience.** Recognise and respect the knowledge and experience of our community in our work.

**3.3 Agile and resilient.** Evolve and learn through data and insight driven by performance, community voice and funding.

**Values.** *Shaping our work.*

- ❖ **Inclusive.** We are respectful and informed, addressing the impacts of inequity and discrimination and celebrating diversity.
- ❖ **Courageous.** We are considered yet brave and bold in our actions, decisions and practice.
- ❖ **Adaptable.** We listen, learn and evolve with the needs of our staff, partners and community.

**Principles.** *Guiding our work.*

- ❖ **Community lawyering.** We practice with self-awareness, compassion, and a commitment to working in solidarity with individuals and community.
- ❖ **People and communities are the experts in their own lives.** We recognise, listen to, and amplify their voices.
- ❖ **Together is better.** We know that the community and legal sector are more effective together. We always collaborate for greater and deeper impact.

**Enablers.** *The levers that support our strategy.*

**Focus on place and  
community.**

**Effective and  
responsive team.**

**Enabling  
partnerships.**

**Greater funding  
security.**